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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313
on January 27, 2004

Date of Deposit

John G RAUCH

Name of applicant, assignee or
Registered Representative

John G Rauch

Signature

1/27/2004

Date of Signature



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GROUP 3600

Case No. 10022/225

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Jean L. Missinhoun, et al.

Serial No: 09/608,293

Examiner: Boyce, Andre D.

Filed: June 30, 2000

Group Art Unit: 3623

For: SYSTEM AND METHOD FOR
PROVIDING A MULTI-
CHANNEL CUSTOMER
INTERACTION CENTER

PETITION AND FEE FOR EXTENSION OF TIME (37 CFR § 1.136(a))

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is a petition for an extension of the time to respond to the Office Action dated August 27, 2003 for a period of two month(s).



Applicant:

02/04/2004 WABDELRI 00000118 09608293

01 FC:1252

420.00 OP

- ☐ claims small entity status. See 37 C.F.R. §1.27.
- ☒ is other than small entity


| | <u>Extension Months</u> | <u>Other Than Small Entity</u> | <u>Small Entity</u> |
|-------------------------------------|-----------------------------|------------------------------------|---------------------|
| <input type="checkbox"/> | One Month | \$110.00 | \$55.00 |
| <input checked="" type="checkbox"/> | Two Months | \$420.00 | \$210.00 |
| <input type="checkbox"/> | Three Months | \$950.00 | \$475.00 |
| <input type="checkbox"/> | Four Months | \$1,480.00 | \$740.00 |
| <input type="checkbox"/> | Five Months | \$2,010.00 | \$1,005.00 |

Fee Payment

- ☒ Attached is a check for \$420 for the Petition fee.
- ☐ Attached is a credit card authorization form for \$_____ for the Petition fee.
- ☐ Charge Petition fee to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.
- ☒ Charge any additional fee required or credit for any excess fee paid to Deposit Account No. 23-1925. A duplicate copy of this Petition is attached.

Respectfully submitted,

Dated: January 27, 2004


 John G. Rauch
 Registration No. 37,218
 Attorney for Applicant

BRINKS HOFER GILSON & LIONE
 P.O. BOX 10395
 CHICAGO, IL 60610
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